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November 2, 2006

### To Whom It May Concern:

Since March 2005 we have been working with Marty Addison and his team at Abra Collabra. From our first meeting, a free IT needs assessment, We got the distinct impression that they were thorough, insightful and proactive. They asked all the right questions – and in turn, discovered all of our IT and Telephony system weaknesses and opportunities to improve.

We compared the qualifications and proposals of several vendors and we found that not only was Abra Collabra's the most comprehensive and offered the best strategy but was significantly less expensive. They had a depth of experience with their human medical imaging clients that was very reassuring. Marty also recommended Intel based PC's that have integrated quick-release dust-filters that not only keep the computers running clean and cool, but reduce cleaning time by 95%. This will help our computers last longer and reduce our total cost of ownership. Our in-house IT manager, Jason Ellis confirmed my belief that we should select Abra Collabra.

At the inception of our partnership with Abra Collabra, we had completed about 20% of the construction of our new 27,500 s.f. specialty hospital. We had one Intel server and had outgrown our previous practice management system. Abra Collabra coordinated with our new practice management software vendor to provide the best IT equipment for the new system. This phase went very smoothly and we maintained optimal practice efficiency.

We were very impressed by Marty's ability to identify our IT infrastructure needs for the new hospital. He discovered several design limitations and assertively worked with our architect, general contractor, electrical contractor, etc. to implement cost-effective solutions. As a result of these changes, we were able to accommodate all of the cutting-edge technologies today and still have room for expansion in the decades to come.

During construction Abra Collabra was instrumental in coordinating the integration efforts of our low-voltage cabling, gigabit network, wireless network, (VOIP) voice over IP telephone system, PACS system, Internet Security and Construction Security. All the bases were covered.

We saved a significant amount by purchasing equipment such as medical grade, gray-scale monitors and image storage servers from Abra Collabra with no reduction in quality of service or support. We planned on buying two PC's for each of our six surgical suites – one for data collection and the other for medical image display. But Marty recommended just one computer with dual displays attached. This not only saved us the capital equipment cost but the precious workspace, electricity, cooling and IT support costs.

On Sunday, December 11<sup>th</sup> 2005, Abra Collabra, and our two in-house IT staff, Jason Ellis and Chris Cain facilitated the move from our Rancho Santa Fe facility to our new hospital with the gigabit network. They started at 10:00pm and by 8:00am Monday morning, our computer systems were functioning faster than ever!

In the past 18 months we have grown from 1 to 10 servers and from 50 to 110 computers. All of our 18 doctors received IBM ThinkPad (laptops) and are able to work effectively from home or office. We

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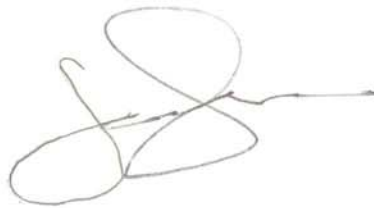
are running our own Microsoft Exchange email server and Citrix server which has greatly improved remote access to email and all company IT and Imaging resources.

Of all the technology vendors we worked with in the past, Abra Collabra demonstrated the highest level of leadership, responsiveness and attention to detail. We highly recommend them to any healthcare organization looking for proactive and professional service.

Respectfully,



Keith Richter, ACVIM



Joshua Jackson, ACVS



John Hart, ACVIM



Jason Ellis, MS