

**30% Discount** on  
your 1<sup>st</sup> six-month  
term! Offer expires  
February 28<sup>th</sup> 2007



## Vetworks™ Server & IT Infrastructure Support

Prices per Server	Vetworks™ Support \$300 per mo.
Unlimited Remote and Telephone Support (fast resolution to IT issues)	YES
Windows® Patch/Hotfix Management (keep Windows updated & stable)	YES
Service Availability Monitoring (status of critical applications)	YES
Spyware Detection & Removal (prevents downtime & data loss)	YES
Symantec/Veritas® BackupExec® Monitoring (ensures reliable backups)	YES
Event Log Monitoring (reports critical errors so action can be taken)	YES
Drive Space Monitoring (prevents downtime when drives fill up)	YES
Virus Removal & Prevention (prevents downtime & data loss)	YES
Router, Switch & Firewall Monitoring (early warning of failure)	YES
24 x 7 x 365 remote monitoring & support (issues resolved faster)	YES
Monthly Onsite support	YES*
Microsoft® Exchange maintenance and support	YES

## Vetworks™ workstation & IT Infrastructure Support

Prices per Desktop or Laptop workstation	Vetworks™ Support \$30 per mo.
Windows® Patch/Hotfix Management (keep Windows updated & stable)	YES
Anti-Virus & Anti-Spyware license included (increases profitability)	YES
Anti-Virus Management (prevents downtime & data loss)	YES
Spyware Detection & Removal (prevents downtime & data loss)	YES
Windows Service Pack Installation (fixes bugs in operating system)	YES
Temporary file & Internet debris removal (conserves disk space)	YES
Disk monitoring (reports health and errors before the drive fails)	YES
Online Asset Reporting (reports hard/software config for each PC)	YES
Monthly Onsite support	YES*
24 x 7 x 365 remote monitoring & support (issues resolved faster)	YES
Unlimited telephone support: Outlook, Word, Excel, Powerpoint, etc	YES

\*Onsite support only available San Diego and Orange county & portions of Los Angeles & Riverside Counties, at present.